

An after-action review was conducted on October 21, 2024 by members of the Monroe County Health Department staff and Board, Monroe County government staff, representatives from Monroe County Council, and Monroe County Commissioners to identify and discuss the factors leading to the abrupt closure by the Indiana Family Health Council of the Futures Family Planning Clinic. A timeline of relevant events dating back to 2021 was reviewed by the group to identify circumstances believed to have played a role in the closure.

Events that occurred in the past few years which were identified as likely having played a role in the closure decision included:

- a lack of qualified applicants needed to fill key positions,
- subsequent performance of staff hired for key positions leading to a drastic reduction in the number of patients seen for services and the amount of billing reimbursements submitted,
- miscommunications with Indiana Family Health Council regarding planning for a temporary cessation of Futures clinic services to afford Monroe County HD time to hire and train new staff

It was acknowledged that the Board of Health and the Health Administrator would benefit from increased regular communications with Monroe County Commissioners and Council. All in attendance expressed regret that this vital service is no longer available through the Monroe County Health Department.