

News Release

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Duke Energy crews restore power to more than 73,000 after severe storms in Indiana

PLAINFIELD, Ind. – Duke Energy has restored power to more than 73,000 customers who were affected by severe and damaging storms that ripped through Indiana yesterday, causing more than 100,000 power outages across nearly all of the 28 districts the company serves. Crews are working to restore approximately 31,000 customers who remained without power as of 6 a.m. ET.

Power line technicians, tree trimmers, damage assessors and other support personnel have been assessing damage and restoring outages. Wind gusts reached as high as 70 miles per hour in some areas, taking down trees, power lines and poles.

The company has brought in more than 500 additional crew members to supplement its statewide workforce and respond to the hardest hit areas, including Bartholomew, Hamilton, Monroe, Union and Vigo counties.

Estimated restoration times – once determined for specific areas – will be posted at [duke-energy.com/outages](https://www.duke-energy.com/outages) and customers who are registered to receive Duke Energy text outage alerts will receive a text once an estimated restoration time is established for their location.

“I want to thank our customers for their patience and understanding as our crews work quickly and safely to restore power,” said Clint Carnahan, general manager of emergency preparedness at Duke Energy. “We’re bringing in hundreds of additional resources to supplement our local workforce and help with power restoration in the hardest hit areas.”

Power restoration process

During power restoration, the company’s priority is to repair large power lines and other infrastructure that will return power to the greatest number of customers as safely, quickly and efficiently as possible. Additionally, it prioritizes essential services such as hospitals and water pumping and treatment facilities. Crews then can work on repairs affecting individual neighborhoods and homes. [Click here](#) for information on how Duke Energy restores power.

How to report outages

Duke Energy customers who experience a power outage can report it the following ways:

- Visit [duke-energy.com](https://www.duke-energy.com) on a desktop computer or mobile device.

- Use the Duke Energy mobile app (download the Duke Energy App on your smartphone via Apple Store or Google Play).
- Text OUT to 57801 (standard text and data charges may apply).
- Call Duke Energy's automated outage reporting system at 1.800.343.3525.

More tips on what to do before, during and after a storm can be found at [duke-energy.com/safety-and-preparedness/storm-safety](https://www.duke-energy.com/safety-and-preparedness/storm-safety).

Duke Energy Indiana

Duke Energy Indiana, a subsidiary of Duke Energy, provides about 6,300 megawatts of owned electric capacity to approximately 920,000 customers in a 23,000-square-mile service area, making it Indiana's largest electric supplier.

Duke Energy

Duke Energy (NYSE: DUK), a Fortune 150 company headquartered in Charlotte, N.C., is one of America's largest energy holding companies. The company's electric utilities serve 8.6 million customers in North Carolina, South Carolina, Florida, Indiana, Ohio and Kentucky, and collectively own 55,100 megawatts of energy capacity. Its natural gas utilities serve 1.7 million customers in North Carolina, South Carolina, Tennessee, Ohio and Kentucky.

Duke Energy is executing an ambitious energy transition, keeping customer reliability and value at the forefront as it builds a smarter energy future. The company is investing in major electric grid upgrades and cleaner generation, including natural gas, nuclear, renewables and energy storage.

More information is available at [duke-energy.com](https://www.duke-energy.com) and the [Duke Energy News Center](#). Follow Duke Energy on [X](#), [LinkedIn](#), [Instagram](#) and [Facebook](#), and visit [illumination](#) for stories about the people and innovations powering our energy transition.

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