

Indiana University

## University Information Technology Services

*This is a follow up regarding the Canvas global outage affecting IU and many other institutions.*

If you have active course exams scheduled between Thursday afternoon (May 7) and Saturday, May 9, the information below is important for you to review.

**Student Communication.** Students were notified this morning to carefully monitor their email for any course-specific updates from you, as instructors. We encourage you to stay in touch with your students. As a reminder, you can access your class rolls, including email addresses, as described in this [Knowledge Base article](#).

### Teaching resources:

- Visit the [Keep Teaching](#) website for resources to help you maintain course continuity during the outage. The site is being updated regularly as new guidance becomes available.
- Reach out to your [Teaching Center](#) for assistance with alternative approaches to teaching and coursework. They are prepared to help you continue your work, whether using modified assessments, alternate delivery methods, or other adjustments.

**Grading deadline reminder.** As shared in the May 7 update, the grade reporting deadline for all campuses is Thursday, May 14, at 8:00 p.m.

**Service updates.** For real-time updates on Canvas availability, check [status.iu.edu](https://status.iu.edu). While we are aware that a small number of institutions have seen Canvas functionality reestablished, our priority remains to restore service as soon as possible while also protecting IU's data security.

We'll continue to monitor the situation closely and will notify you as soon as anything changes. Thank you for your patience and flexibility as we work through this together.

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